



PATIENT SATISFACTION/EVALUATION TOOL

Survey is modified with permission from Georgia Hospital Association Research and Education Foundation Partnership for Health & Accountability Diabetes Special Interest Group

(Interview questions for nurse to ask patient prior to discharge)

Please do not use as a handout. Use as an interviewing guide to assess the patient's knowledge and thoughts.

1. How long have you had diabetes?
2. Do you know what hemoglobin A1c is?
3. Is the information you received in the hospital different than the information you received previously?
 Yes No
4. Reason for admission: blood sugar related not blood sugar related

Identifying questions concerning activities prior to admission:

5. Have you attended outpatient diabetes education in the past 3 years?
 Yes No
6. If so, when? _____ where? _____
7. In the year prior to this admission, were you under the care of a physician for diabetes?
 Yes No
8. If so, who? _____
9. What was your highest blood sugar reading the month prior to this admission?
10. What was your lowest blood sugar reading the month prior to this admission?

Perception of care concerning activities during admission:

1. Do you feel your blood sugars were under control during this hospital stay?
 Yes No
(Check chart for range _____)
2. During your stay, did you feel the staff was knowledgeable regarding your diabetes care?
 Yes No
3. During your stay, were you offered information about diabetes? Yes No
4. During your stay, did you receive information on nutrition? Yes No
5. Was outpatient diabetes education made available to you? Yes No
6. For this visit, what is your perception of your overall care at our facility?
EXCELLENT VERY GOOD GOOD FAIR POOR
7. For this visit, what is your perception of your overall diabetes care?
EXCELLENT VERY GOOD GOOD FAIR POOR
8. During this hospital stay, what concerns, if any, did you have regarding your diabetes care?